



# Ashraf Adel Ahmed Ismaeil

## Contact



0128 - 4044774



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, Alexandria.



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## Skills

### 1- Language skills:

- ▶ Native Arabic Language.  
(Mother tongue).
- ▶ English Language fluently.  
(Advanced).
- ▶ French Language. (Basic).

### 2- Microsoft Office.



## Education

### High school:

EL-Nasr Boys School. (E.B.S.). (2011).

### Qalification:

Bachelor of Commerce, English Section, Alexandria  
University.

Graduation year: (2017).

Grade: Fair.



## Courses

- ▶ English course from IBI Center.
- ▶ English course from Ministry of Defense Language  
Institute.



## Work Experience

### Telecom Egypt



Training as a Call Center Agent at Telecom Egypt by grade  
Excellent. (2012).

### TE-Data



Worked as a Customer Service Agent at TE-Data. (2015).

### We GSM



Worked as a Customer Service Agent at We GSM. (2017).

### Misr Life Insurance



- Worked as an Insurance Consultant at Misr Life Insurance.  
(2018).
- Working as a Branch Manager at Misr Life Insurance. (2020).