Mustafa hatem

Birthdate: December 2, 1997 Egypt, Sohag city Email:mastafahatem@gmail.com

Professional Summary

• Working in a global company, a skilled driver with five years' experience in ensuring that passengers always feel safe and comfortable, regardless of the length of the journey. Experience in performing routine vehicle maintenance, cleaning the vehicle's interior, and transporting passengers from potentially crowded areas. Exceptional talent for customer service and great time management skills driving all types of cars, excelled in

<u>Education :</u>

Holds a high school diploma in commerce Driver's License Updated February 2022 fully accredited.

<u>Languages:</u>

*Arabic : "native language"

*English : good reading, writing, and speaking.

<u>Skills</u>:

Excellent customer service to always check in on individuals and ask if there is anything I can do to make trip more enjoyable.

Extensive knowledge of state vehicle laws.

Great speaking skills to convey pertinent information to passengers.

Expertise in database user software to log information at the end of every workday.

Active listening skills to make customers feel appreciated

Work Experience

<u>Car Driver</u>

Follow all state regulations while operating a vehicle.

Conduct routine maintenance, such as checking oil levels and inspecting tire pressure.

Pick up passengers from a variety of locations and always ask for their level of satisfaction after a ride.

Communicate with dispatchers to inform them of whenever a passenger is about to be picked up.

Provide information to passengers about things to do in the local area.

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