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| N  M | | NOUR  MOHAMED | | | |
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|  | 01111016467 | |  | summary about me: | |
|  | : nourahmedrefay97@gmail.com | |  |
|  | GIZA/DOKI/EGYPT/ Address: 7 Gad EID STREET | |  | Experienced Customer service with a demonstrated history of working in the communication industry. | Skilled in Negotiation, Team Building, Public Speaking, Partnership Accounting, and Financial Accounting |
|  | https://www.linkedin.com/in/nour-alrefai-9976751a4 | |  |
|  | DATE OF BIRTH:17/6/1998 | |  |
|  | Skills | |  |
| -Answer local and offshore calls of customers  1/3  -Handle customer inquiries both telephonically and by email  2/3  -Carrying the proper troubleshooting steps and investigation necessary to solve the cases in hand  3/3 | | |  |
|  | | |  |  |  |
| .presentation and communication skills Education MODERN ACADEMY FOR COMPUTER AND MANGEMENT TECHNOLOGY  Department:  Grade : Good  Bachelor's degree | | |  | Experience-CUSTOMER CARE EXECUTIVE . Mobily/maadi/2016-2017  -CUSTOMER CARE EXECUTIVE  -ANALYZER  .awad securities company    Courses:  - Department of financial and economic research  - Diploma of stock exchanges analyst | |

Administrative department of economics

General (September 2016-september2022)