

Personal Details

- Date of Birth: 25/03/1997
- Marital Status: Single
- Gender : Female
- Nationality: Egyptian
- Religion : Muslim

Education

FACULTY OF AGRICULTURE DAMANHUR UNIVERSITY

Bachelor of Agriculture Science (Food Technology and Sciences Program)

Industry Food and Dairy Products

Year of Graduation: 2019.

Experience

Smartx Digital Marketing (2019:2025)

- Working as Moderator from 2019 to 2023 .
- Working as Telesales from 2020 to 2024.
- Working as Sales in door from 2021 to 2024.
- Working as Voice over from 2022 to 2025.
- Working as Content writer from 2023 to 2025.

Duties: I'm worked in various fields:

Medical field (Doctors' clinics, such as cardiology, dentistry, therapeutic nutrition, and dermatology- Medical Beauty centers) – Hospitals – Pharmacies - Medical analysis laboratories - We worked in the field of Restaurants and Coffee , Al-Najjar , Abo Auf. and Ahmed Tea. worked for car dealerships, tourism companies Real estate and North Coast chalets. jewelry, clothing companies, sewing machine companies and it's accessories products, perfume companies, detergent companies, language learning and skill development academies, home furniture .

Sada Company (2023:2025)

- Working as Call center from 2023 to 2025.
- Working as Customer Service from 2024 to 2025.

Achievements & Awards

- English Course for Language Improvement, The European Institute in El-Shatby, Alexandria, (2022).
- ICDL Course, The European Institute in El-Shatby, Alexandria, (2022)
- Human Development, The European Institute in El-Shatby, Alexandria, (2022).
- Communication Skills Course (2022).

Skills

- I have strong communication skills, building relationships, the ability to persuade clients, make plans and improve performance.
- Team Working. • Presentation & Motivation. • Ability to Learn.
- Team building. • Problem solving. • Decision making.
- I can independently work and time management skills.
- Microsoft (Excel - Word - PowerPoint - outlook).

Languages

English: Good at writing, understanding and speaking.

Arabic: Mother tongue.

REFERANCE Upon request!