

**Aya Ossama Mohamed Mahmoud salah**  
1139, district 4 , Region 6, 6<sup>th</sup> of October city, Giza, Egypt  
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**PERSONAL INFORMATION:**

**Date of Birth:** 8/7/1996  
**Gender:** Female  
**Marital Status:** single  
**Nationality:** Egyptian.

**EDUCATION:**

*Ain shams university, Faculty of arts, ancient European Civilization Department:*  
Bachelor in Arts, class of 2018.

**EXPERIENCE AND TRAINING:**

- **Customer Service Agent at NoDust- Egypt** (March 6, 2022- present)
- **English Teacher for Tanweer academy.** (July,27,2019- October,31,2019)
- **Sales call center, CVM account at Vodafone Egypt, out sourcing company"Bodo Esnad".**  
(2018)
- **Auc school of continuing education ( SCE )**
- **Tour Guide volunteer at the Egyptian museum in cairo museum friends group** (August,1,2016–  
September,10, 2016)
- **Trainee at the Egyptian museum**

**SKILLS:**

- Language:** - **Arabic:** mother language.
- **English:** good ( speaking, reading, and writing ) - **Greek:** Good ( speaking, reading, and writing ) -  
**Italian:** basic.
- Computer knowledge** - Ms office: (word & Power Point).
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