

## Hesham Tawfik Elsayed Aly

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heshamtawfik93@gmail.com

### EDUCATION

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- 1998-2012 High School, Victoria College, Alexandria.
- 2012-2016 Faculty of Computers and Information, Cairo University,  
Cumulative GPA: 2.68 Cumulative Grade: Good.

### LANGUAGES

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- Arabic Mother tongue.
- English fluent writing and speaking.

### TECHNICAL SKILLS

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- Network Administration.
- Active Directory.
- Office365 Administration.
- FortiGate Firewall administration.
- Exchange administration.
- Microsoft Office suite.
- SQL database.

### PERSONAL SKILLS

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- Good verbal and written communication skills.
- Motivated and always willing to learn new things.
- Independent and self-sufficient in handling tasks.
- Collaborative and able to work in teams or groups.

### EXPERIENCE

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- 5/2018 – 12/2018 works as technical support at XCEED company (configure all modem and access point types, detect any technical issue that customer have, troubleshoot with customer to detect, solve his problem and can handle customer behavior).
- 9/2019 – till now works as IT Specialist at TPAY Mobile.

### CERTIFICATES & COURSES

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- 8/2015 CCNAX Routing certificate from IT Blend Training Center-CISCO partner.
- 8/2015 CCNAX Switching certificate from IT Blend Training Center-CISCO partner.
- 8/2015 MCSA Server 2012 certificate from IT Blend Training Center-CISCO partner.
- 11/2017 Android Basics (User Interface - User Input – Multiscreen Apps - Networking – Data Storage) online course from Udacity.
- 12/2017 – 6/2018 Android Developer Nanodegree from Udacity.
- CCNA Security 210-260 (self-study)

- Microsoft Network Security Track from YAT learning academy:
  - a. Communication Skills
  - b. Network Fundamental
  - c. Network Security Fundamentals
  - d. Windows Server 2016
  - e. Securing Windows Server 2016
  - f. CCNA
  - g. Microsoft Cloud:
    - Implementing Microsoft Azure Infrastructure Solutions
    - Office 365 Administration and Troubleshooting,
    - Designing and Deploying Microsoft Exchange Server 2016

## PERSONAL INFORMATION

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- Date Of Birth: 16 October 1993.
- Nationality: Egyptian.
- Marital status: single.
- Military status: exempted.