



FATEH BELHADJ

Retail Sales Associate

Contact Me

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- Al Barsha
Dubai,Uae
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Social Profile

- fateh belhadj
- fateh belhadj

Other Info

Skills

- Active listening
- Communication
- Computer skills
- Customer service
- Interpersonal skills
- Leadership
- Management skills
- Problem-solving
- Time management
- Ability to work under pressure



About Me

Freindly, reliable, dynamic and highly motivated who enjoys proactive activity. tidy and organized, but at the same time fairly and flexible. whenever life brings opportunity to work on a team, genuine energy and presence that makes people feel comfortable. highly developed interpersonal skills and always gets along with the people around.



Experience

07/2020 -
07/2021

U.S POLO ASSN. | Retail Sales Associate

- Greeting customers and offering assistance.
- Answering customer questions and concerns.
- Providing customers with detailed product information and recommendations.
- Advising customers about member benefits, promotions, and sales.
- Totaling purchases and processing cash, check, and credit card payments.
- Processing exchanges, returns, and refunds according to company policies.
- Maintaining a clean and organized retail environment.
- Assisting with stock management.
- Arranging merchandise on shelves and displays

03/2019 -
05/2020

DECATHLON Ardis | Customer Service

Languages

Arabic	*****
English	****
Frensh	*****

Interest

- Property development
- Sport
- Health and fitness
- Blogging
- Traveling
- Listen to music

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Processing orders, forms, applications, and requests.
- Keeping records of customer interactions, transactions, comments, and complaints.
- Communicating and coordinating with colleagues as necessary.
- Providing feedback on the efficiency of the customer service process.
- Ensure customer satisfaction and provide professional customer support.

06/2018 -
01/2019

LE NOMADE | Sales Representative

- Generating leads.
- Meeting or exceeding sales goals.
- Negotiating all contracts with prospective clients.
- Helping determine pricing schedules for quotes, promotions, and negotiations.
- Preparing weekly and monthly reports.
- Coordinating sales efforts with marketing programs.
- Obtaining deposits and balance of payment from clients.
- Preparing and submitting sales contracts for orders.
- Maintaining client records.
- Answering client questions about credit terms, products, prices, and availability.



Education

2016 - 2018

University Mohamed Lamine Debaghine Setif
2 | Frensh Language

22/09/2020 -
02/09/2021

Academy Of The Will, For Training And
Development | English Certificate A2

2013 - 2016

Malika Gaid , Setif.Algeria | Highschool
Deploma